

WHITE OAK SANITATION AND COVID-19 OPERATIONAL UPDATES

To our valued customer:

We are committed to the community to continue to provide our weekly trash and recycle services for the duration of the COVID-19 outbreak without interruption. Sanitation services are considered essential services for public health. Our industry will not be subject to any possible work or travel restrictions.

The nature of our services place our employees at higher risk/higher exposure to possible infection from the novel coronavirus. On our end, we have implemented increased education, training and safety protocols to provide a safer working environment for our employees.

To further reduce the chance of inadvertent exposure, we need to further reduce contact chances. ***Effective immediately and until further notice, we will not be picking up and disposing of any items that are outside of White Oak trash or recycling carts.*** This includes extra trash bags, yard waste bags and bundles, bulk items, large boxes and personal carts. We also ask that any trash being placed into our carts be both bagged AND that bag be secured with a knot. We encourage the same for recycling items in the recycling cart. We will not be responsible for loose items in the cart or on the ground.

We hope you understand that these are temporary measures being made in an effort to maintain our employees health, our service continuity and our communities health.

Sincerely,

White Oak Sanitation